





PIKITUP JOHANNESBURG SOC LIMITED

REQUEST FOR FORMAL PRICE QUOTATION

(For publication on Pikitup Website and Notice Board)

APPOINTMENT OF A SERVICE PROVIDER FOR PERFORMANCE INFORMATION AUDIT

BID NO: PIK 112/2023-2024

BIDDER COMPANY NAME:	
BID AMOUNT (VAT INCL): R	

THIS DOCUMENT IS COMPILED FOR:

Pikitup Johannesburg SOC Ltd Jorrisen Place Building 66 Jorissen Street, Braamfontein, JHB

CONTACT DETAILS: FHATUWANI MAADI

E-mail: fhatuwanimaadi@pikitup.co.za

Landline : 0873571171

QUOTATION BOX SUBMISSION IS SITUATED AT:

Pikitup Johannesburg SOC Ltd Jorissen Place Building 66 Jorissen Street, Tender Office Ground Floor East Wing Braamfontein, JHB

Closing date: 03.04.2024 Closing time: 11:00am

Validity Period: 60 days from RFQ closing date

Briefing session: None

BRIEFING SESSION:	Not Applicable
CLOSING TIME:	11:00 AM
CLOSING DATE:	03.04.2024
TOTAL BID AMOUNT:	
BIDDER'S EMAIL ADDRESS:	
BIDDER'S CONTACT NUMBER:	
BIDDER'S CONTACT PERSON:	
BIDDER'S COMPANY NAME:	

Document Issued By:

Pikitup Johannesburg SOC Limited Pikitup Head Office (Ground Floor) Jorissen Place Building 66 Jorissen Street Braamfontein

Tel : +27 (0)87 357 1171

E-Mail : fhatuwanimaadi@pikitup.co.za

Website : www.pikitup.co.za

Quotations received will be evaluated firstly on pre-compliance evaluation, then on functionality evaluation (IF APPLICABLE), and thereafter 80/20 point scoring basis. The 80 points will be for Price and 20 points are for Broad Based Black Economic Empowerment (BBBEE) for attaining the BBBEE Status level contribution in accordance with the table below:

- MBD 4: Declaration of interest
- MBD 8: Declaration of bidders past supply management practices
- MBD 9: Certificate of Independent bid determination

Failure to submit a fully compiled MBD forms quotation will result in your bid being rejected.

- No quotation will be considered from persons in the service of the state (MBD4).
- A certified /original/ valid, B-BBEE certificate/ sworn affidavit (Please note that the Sworn Affidavit must be compliant as per B-BBEE Practice Guide 01 of 2018. NON- COMPLIANT AFFIDAVIT WILL GET ZERO POINT ALLOCATION)

SECTION 2

- The Lowest or any bid will not necessarily be accepted and the PIKITUP reserves
 the right not to consider any bid not suitably endorsed or comprehensively completed
 as well as the right to accept a bid in whole or part. In addition Pikitup also reserves the
 right to appoint more than one service provider/supplier as deemed necessary
- 2. In evaluating bids received and adjudicating the award of this bid, Pikitup Johannesburg (SOC) Limited will, in addition to the pre-compliance and functionality criteria included in the specifications and irrespective of the capital, pricing and black economic empowerment structures of the bidder, take into account as objective criteria (1) the desirability of rotating the work amongst service providers, (2) the past bidding practices of any bidder in relation to evidence and/or reports of combative practices including conduct reported, amongst others, in terms of the Prevention and Combatting of Corrupt Activities Act, 2004, (3) the past contractual performance of any bidder and (4) the nature and extent of disputes involving the bidder in relation to past and/or current contracts. Note that as a result of the application of these objective criteria, the highest scoring bidders will not necessarily be selected as a preferred bidders.
- 3. Where deliveries are quoted "ex-stock" the period of delivery must not exceed Five (5) maximum working days after receipt of order. If this condition is not adhered to, the order could be cancelled.
 - Quotations are to be completed in accordance with the conditions as set out in the quotation document and must be sealed and externally endorsed with the quotation number and place in the quotation box indicated above.
- 4. Payments will be made thirty (30) days after receipt of invoice by Pikitup.
- 5. Quotations received after the closing date and time will not be considered
- 6. Samples of the required items or goods are available for your perusal (when applicable.)
- 7. Should the above-mentioned conditions not be adhered to, the quotation will be considered invalid.
- 8. Quotations must be valid for minimum of 90 days.
- 9. It is compulsory for all Service Providers and suppliers wanting to render services to PIKITUP to be registered and have a "compliance status" on the National Treasury Central Supplier Database ("CSD") as per National Treasury Circular No 3 of 2015/6 Central Supplier Database. National Treasury will maintain the database

of all suppliers for Government and its institutions. Prospective suppliers can register online on the CSD by accessing the National Treasury website at www.CSD.gov.za.

DECLARATION

DATE

I, the undersigned hereby confirm that the information herein is a true reflection of the facts presented, and the person signing this document on behalf of the bidder duly authorized to do so. Should this not be the fact, stipulations regarding this as contained in the PIKITUP JOHANNEBSURG SOC LTD Policy applies. I accept that the PIKITUP JOHANNEBSURG SOC LTD may act against me in terms of the general conditions of contract should this declaration prove to be false.

Signing of the quotation in the appropriate space, as well as the initialing of each page by the bidder mandatory.

NAME OF PERSON

CAPACITY

4

COMPULSORY DOCUMENTATION

DOCU	MENT CHECKLIST	Tick if at tached
IIASA	, SAICA, IRBA CERTICIFATE OR PROOF OF REGISTRATION TO BE ATTACHED	tacheu
TAX C	LEARANCE DOCUMENT – valid tax clearance required.	
MBD 4	- declaration of interest document provided with each RFQ we publish	
MBD8	- declaration of bidders past practices document provided with each RFQ	
MBD 9	- declaration of interest document provided with each RFQ we publish	
FOR T	HE SITE WHERE THE BUSINESS IS CURRENTLY LOCATED	
0	Municipal statement - if the property is owned by The business OR	
0	Lease Agreement – if the business is a tenant on the property	
0	Landlords Letter —then we also require a letter of good standing from the landlord/letting agency/proxy confirming the tenants account is not more than 90 days in arrears OR	
0	Sworn Affidavit – compiled by the owner of the business if the business is being operated from the residence of the director	
FOR E	ACH DIRECTOR OF THE COMPANY Municipal Statement - for each director that owns the property where he/she currently resides OR	
0	Lease agreement – if the director is a tenant at the place where he/she resides	
0	Landlords Letter— if the director is a tenant at the place where he/she resides then we will also require a letter of good standing from the Landlord/Letting Agency	
0	OR Sworn Affidavit –where a director is residing with parents or other relatives without any formal	
	agreement in place then a sworn affidavit must be compiled by parent/relative confirming the	
	following the director resides with parent/relative at the aforementioned property without	
	there being any formal lease agreement or contract in place	
	The director does not have any outstanding payments in terms of utility payments of more than 90 days.	
	the director does	
	 Most recent Municipal statement for the place of residence. If the parent/relative is a tenant on the aforementioned property then a copy of the lease agreement will need to apply 	
	Copy of Identity Document of the parent/relative	

POINT ALLOCATION FOR PRICE AND BBB-EE (BROAD-BASED BLACK -ECONOMIC EMPOWERMENT)

_	e Evaluation: imum 80 points	
1	Price	80
	3-EE Evaluation	20
IVIAX	imum 20 points Enterprises owned by black people with at least 51% shareholding	5
	> 51% black ownership =2 points	3
	Less than 51% black ownership =0 points	
1.	(Provide original or certified copy (not older than three (3) months) of	
	BEE certificate / sworn affidavit)	
	Enterprise owned by block wemen with at least 200/ abarahalding	5
	Enterprise owned by black women with at least 30% shareholding > 30% black women ownership = 4 points	5
	Less than 30% black women ownership = 0 points	
2.	(Provide original or certified copy (not older than three (3) months) of	
	BEE certificate / sworn affidavit)	
	Enterprise with B-BBEE status level 1 (one) to 4 (Four) SMME's	5
	(An EME or QSE)	
3.	Provided = 2 points (or you can say B-BBEE Status Level 1-4= 2points)	
	➤ Not B-BBEE status level 1-4 = 0 point	
	(Provide original or certified copy (not older than three (3) months) of	
	BEE certificate / sworn affidavit)	
Local suppliers within City of Johannesburg Geographical		5
4.	Within COJ = 4 points	
	> Outside COJ = 0 point	
	(Provide municipal rates account or lease agreement)	
		20

MBD 1 INVITATION TO BID

YOU ARE HEREBY INVITED TO BID TO PURCHASE THE AFOREMENTIONED GOODS FROM PIKITUP JOHANNEBSURG SOC LTD							
BID NUMBER:	PIK 112/2023-24	CLOSING DATE:	03.04.2024		CLOS TIME		11H00
APPOINTMENT OF	A SERVICE PROVI	DER FOR PERFOR	MANCE INFORM	MATION	AUDIT		
	•	R ANNEXURE A F		•			
THE SUCCESSFU	L BIDDER WILL BE	REQUIRED TO I	FILL IN AND SI	GN A W	VRITTEN (CONTRAC	T FORM
RFQ BOX SITUATE	OCUMENTS MAY BEED AT JORISSEN PLEET, BRAAMFONTE	ACE BUILDING,					
NAME OF BIDDER							
POSTAL ADDRESS	S						
STREET ADDRESS	3						
TELEPHONE NUMI	BER (CODE		١	NUMBER		
CELLPHONE NUMI	BER					T	
FACSIMILE NUMBE	ER (CODE		١	NUMBER		
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
TAX COMPLIANCE	STATUS	TCS PIN:			CSD No:		
VERIFICATION CE	B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX] Pyes STATUS LEVEL SWORN AFFIDAVIT No						
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]							

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	□Yes □No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER PART B:3]	
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R	
SIGNATURE OF BIDDER			DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED					
			HNICAL INFORMAT	ION MAY BE	
BIDDING PROCEDURE ENQUIRIES			ECTED TO:		
DEPARTMENT	SCM UNIT		ITACT PERSON		
CONTACT PERSON	Fhatuwani Maadi		EPHONE NUMBER		
TELEPHONE NUMBER	087 357 1171		SIMILE NUMBER		
FACSIMILE NUMBER E-MAIL ADDRESS	N/A fhatuwanimaadi@pikitup.co.za	E-IVI	AIL ADDRESS		
 BID SUBMISSION: BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTE FOR CONSIDERATION. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED— (NOT TO BE RE-TYPED) OR ONLINE THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, AN OTHER SPECIAL CONDITIONS OF CONTRACT. 				nline E preferential	
2. TAX COMPLIANCE REQUIREMENT 2.1 RIDDERS MUST ENSURE COMPL		2			
2.2 BIDDERS ARE REQUIRED TO SU	 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS. 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS. 				
2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.					
2.4 FOREIGN SUPPLIERS MUST COM	MPLETE THE PRE-AWARD QUESTIONN	NAIRE	IN PART B: 3.		
2.5 BIDDERS MAY ALSO SUBMIT A P	2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.				
2.6 IN BIDS WHERE CONSORTIA / JO	2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.			' MUST SUBMIT A	
2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A C NUMBER MUST BE PROVIDED.			ASE (CSD), A CSD		
3. QUESTIONNAIRE TO BIDDING FO	REIGN SUPPLIERS				
2.4 IO THE ENITITY A DECIDENT OF T	THE DEDITION OF COLUMN AFRICA (DO	Λ\2		e 🗆 NO	
3.1. IS THE ENTITY A RESIDENT OF T		A)?	_	S NO	
3.2. DOES THE ENTITY HAVE A BRAN	ICH IN THE RSA?		☐ YE	S NO	

3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES ☐ NO
3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES ☐ NO
3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGIS STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND I ABOVE.	

RETURN OF BIDS

Late bids will not be accepted or considered and bids delivered to any other address besides the address stated above will not be considered.

Neither PIKITUP nor any of its employees shall be liable in any way whatsoever for bids that are not placed in the bid box by the closing date and time.

No bid shall be considered unless it is accompanied by sufficient information to show that the goods offered comply with the specification.

Bidders must state the country of origin and the name of the manufacturer of the goods offered. Documentary proof must be produced, if required.

Bidding documents must be completed properly in permanent black ink pen.

VALIDITY PERIOD

Your bid submission must remain valid for a period of 90 days from the closing date of this bid. It will constitute an offer which remains open for acceptance during the validity period.

INFORMATION MEETING

None.

ADJUDICATION OF BIDS

Bids submitted in response to this invitation will be adjudicated by PIKITUP in terms of a supply chain management policy developed in accordance with the requirements of the Municipal Finance Management Act 56 of 2003 and the PPPFA. Enquiries in respect of the policy should be addressed to the Head of PIKITUP's Supply Chain Management -

CONTRACT

The terms of the proposed contract with PIKITUP are contained in the General Conditions of Contract, the Special Conditions of Contract and any of the sections of these bidding documents in which the bidder makes an undertaking as to its performance. You must read and understand the terms before you submit your bid as you will be bound by the Contract (as described) if your bid is successful. At the time of award, the contract may include other relevant terms and conditions.

ADMINISTRATIVE JUSTICE

In adjudicating bids, PIKITUP shall comply with the requirements of the Promotion of Administrative Justice Act 3 of 2000 and the Promotion of Access to Information Act 2 of 2000, to the extent that these Acts apply to the adjudication by a municipal entity of bids in response to a bid invitation.

INTERNAL APPEAL PROCESS

Following the adjudication of bids and selection of a preferred bidder, and provided that a procurement contract has not already entered into force, any bidder may submit a complaint in writing to the chairperson of the PIKITUP Board of Directors ("the Board") or the Managing Director that PIKITUP has not complied with the requirements of the PIKITUP Supply Chain Management Policy or the PIKITUP Code of Ethics, or has in any respect acted in a way that is irregular. The Chairperson of the Board or Managing Director shall not entertain a complaint unless it was submitted within 20 calendar days of when the supplier or contractor submitting it became aware of the circumstances giving rise to the complaint or of when that supplier or contractor should have become aware of those circumstances, whichever is earlier; or entertain a complaint after the procurement contract has entered into force.

Unless the complaint is resolved by mutual agreement of the bidder and the Chairperson of the Board or Managing Director, the Chairperson of the Board shall, within 30 calendar days after the submission of the complaint, issue a written decision. The decision shall state the reasons for the decision; and if the complaint is upheld in whole or in part, indicate the corrective measures that are to be taken.

The decision of the Chair of the Board shall, subject to the review powers of any competent court, be final.

DECLARATION BY BIDDER:

WE HAVE READ THE CLAUSES SET OUT ABOVE IN THIS OF THE BIDDING DOCUMENTS AND ACCEPT THEIR CONTENTS, SUBJECT TO ANY DECLARATION, WE HEREBY OFFER TO CONTRACT WITH PIKITUP ON THE TERMS SET OUT IN THE BIDDING DOCUMENTS SHOULD WE BE APPOINTED AS THE SUCCESSFUL BIDDER.

WITNESSES:	
1	
	AUTHORISED SIGNATURE
2	

CAPACITY OF SIGNA	ATORY	 	
DATE:			
ADDRESS		 	

MBD 4

DECLARATION OF INTEREST

- 1. No bid will be accepted from persons in the service of the state¹.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favoritisms, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1	Full Name of bidder or his or her representative:	
3.2	Identity Number:	
3.3	Position occupied in the Company (director, trustee, hareholder²):	
3.4	Company Registration Number:	
3.5	Tax Reference Number:	
3.6	VAT Registration Number:	
3.7	The names of all directors / trustees / shareholders members, their indiv Numbers and state employee numbers must be indicated in paragraph	•
3.8	Are you presently in the service of the state?	YES / NO
	3.8.1 If yes, furnish particulars.	
	Regulations: "in the service of the state" means to be – iember of – any municipal council;	

- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;

any provincial legislature; or

(ii)

- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or

the national Assembly or the national Council of provinces;

- (f) An employee of Parliament or a provincial legislature.
- ² Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

	3.9.1 If yes, furnish particular	rs	
3.10	In the service of the state and	o (family, friend, other) with persons d who may be involved with cation of this bid?	
3.11	Are you, aware of any relation	onship (family, friend, other) betweensons in the service of the state whaluation and or adjudication of this	en 10
	3.11.1 If yes, furnish particula	ars	
3.12	Are any of the company's dire	ectors, trustees, managers, keholders in service of the state?	YES / NO
	3.12.1 If yes, furnish particula	ars.	
3.13		ent of the company's directors? e shareholders or stakeholders	YES / NO
	3.13.1 If yes, furnish particula	ars.	
3.14	Do you or any of the directors Principle shareholders, or sta Have any interest in any othe Business whether or not they	akeholders of this company	YES / NO
If yes,	furnish particulars		
4. Full	details of directors / trustees	/ members / shareholders.	
	Full Name	Identity Number	State Employee Number

3.9 Have you been in the service of the state for the past twelve months? YES / NO

Capacity	Name of	 Ridder
Signature	Date	

	Close corporation
	Public Company
	Personal Liability Company
	(Pty) Limited
	Non-Profit Company
	State Owned Company
[TICK	(APPLICABLE BOX]

- 3.1. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

		SIGNATURE(S) OF TENDERER(S)	
ME	SURNAME AND NAME: DATE:		
	ADDRESS:		TICES
			in ensuring that en to combat the
			ve:

- a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
- b. been convicted for fraud or corruption during the past five years;
- c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
- d. Been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?	Yes	No
	(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>Audi alter am partum</i> rule was applied).		
	The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes	No
4.2.1	If so, furnish particulars:		

4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No 🗆
4.3.1	If so, furnish particulars:		
ltem	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes	No 🗌
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No 🗆
4.7.1	If so, furnish particulars:		
	CERTIFICATION		
	HE UNDERSIGNED (FULL NAME)IFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FOR SECT.	RM TRU	JE AND
	CEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION NST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.	MAY BE	TAKEN
Signa	nture Date		
Positi	ion Name of Bidder		

MBD9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *per* se prohibition meaning that it cannot be justified under any grounds.
- Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - A. take all reasonable steps to prevent such abuse;
 - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - C. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
 - This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bidrigging.
 - In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

MBD9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:
(Bid Number and Description)
in response to the invitation for the bid made by:
(Name of Municipality / Municipal Entity)
do hereby make the following statements that I certify to be true and complete in every respec
I certify, on behalf of:
that:

- (Name of Bidder)
- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.

- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder

MBD 6.1 (Pikitup version October 2023)

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022, AND THE PIKITUP SCM POLICY

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The applicable preference point system for this tender is the 80/20 preference point system.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.
- **1.4** The maximum points for this tender are allocated as follows:

POINTS	Tenders R50m and below in value	
PRICE	80	
SPECIFIC GOALS	20	
Total points for Price and Specific Goals	100	

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

(a) "acceptable tender" means any tender which, in all respects, complies with the

- specifications and conditions of tender as set out in the tender document.
- (b) "affidavit" is a type of verified statement or showing, or in other words, it contains a verification, meaning it is under oath or penalty of perjury, and this serves as evidence to its veracity and is required for court proceedings.
- (c) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (d) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (e) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (f) "bid" means a written offer on the official bid documents or invitation of price quotations and "tender" is the act of bidding /tendering;
- (g) "Code of Good Practice" means the generic codes or the sector codes as the case may be:
- (h) "consortium or joint venture" means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract; "contract" means the agreement that results from the acceptance of a bid by an organ of state;
- (i) "Disability" means, in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner, or within the range, considered normal for a human being;
- (j) "Exempted Micro Enterprise" (EME) with an annual total revenue of R10 million or less.
- (k) "Firm price" means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract:
- (I) "Historically Disadvantaged Individual (HDI)" means a South African citizen (1) who, due to the apartheid policy that had been in place, had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa,1983 (Act No 110 of 1983) or the Constitution of the Republic of South Africa,1993 (Act No 200 of 1993) ("the Interim Constitution"); and / or (2) who is a female; and / or (3) who has a disability: Provided that a person who obtained South African citizenship on or after the coming to effect of the Interim Constitution, is deemed not to be an HDI;
- (m) "Integrated Development Plan" (IDP) means a five-year strategic plan required in terms of the Municipal Systems Act, 2000 (Act no 32 of 2000), guiding the City in executing its constitutional mandate.
- (n) "Large Enterprise" is any enterprise with an annual total revenue above R50 million;
- (o) "Locality" means that tenderer or bidder must have business enterprise located within the boundaries of City of Johannesburg (CoJ) Municipal Metropolitan Municipality or Gauteng Province to score points for locality.
- (p) "Lowest acceptable tender" means the tender that complies with all specifications and conditions of the tender and that has the lowest price compared to other tenders
- (q) "non-firm prices" means all prices other than "firm" prices;
- (r) "People with disabilities" has the meaning assigned to it in section 1 of the Employment Equity Act, 1998 (Act no 55 of 1998)
- (s) "person" includes a juristic person;
- (t) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (u) "Qualifying Small Enterprise" (QSE) with an annual total revenue between R10 million

- and R50 million;
- (v) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (w) "Small, Medium and Micro Enterprises" SMME that bears the same meaning assigned to this expression in the National Small Business Act 1996 (Act 102 of 1996)
- (x) "Specific goals" means specific goals as contemplated in section 2(1)(d) of the Act which may include contracting with persons, or categories of persons, historically disadvantaged by unfair discrimination on the basis of race, gender, and disability including the implementation of programmes of the Reconstruction and Development Programme as published in Government Gazette No 16085 dated 23 November 1994.
- (y) "sub-contract" means the primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract.
- (z) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (aa) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of incomegenerating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions
- (bb) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000);
- (cc) "the Regulations" means the Preferential Procurement Regulations, 2022 (as amended)
- (dd) "total revenue" bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the Government Gazette on 11 October 2013;

3. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

3.2. POINTS AWARDED FOR PRICE

3.1.1 FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.1.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80\left(1 + \frac{Pt - P max}{P max}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. PREFERENCE POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof or documentation stated in the conditions of this tender
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

- (c) then the organ of state must indicate the points allocated for specific goals for both the 80/20 preference point system.
- 4.3. The following specific goals are determined by Pikitup for this tender with the intent to promote HDI and the local economy.

	80/20 preference point system				
Specific goals	The specific goals points allocated by Pikitup for this tender	Means of verification	Points allocated for each goal (80/20 system) (Maximum # of points for each goal to be specified by Pikitup)	Number of points claimed (80/20 system) (To be completed by the tenderer)	
al 1	Enterprises owned by black people with at least 51% shareholding	CSD, Valid BBBEE certificate, Affidavit sworn under oath, copy of owners ID, or shareholders certificate	5		
Goal	Enterprise owned by women with at least 51% shareholding	CSD, Valid BBBEE certificate, Affidavit sworn under oath, copy of owners ID, or shareholders certificate	5		
2	SMME's (An EME or QSE)	CSD, Valid BBBEE certificate, Affidavit sworn under oath	5		
Goal 2	Enterprises located within the City of Johannesburg Metropolitan Municipality	CSD certificate, bidding company municipal account statement, letter or statement from the landlord confirming company address	5		
Total	Total (Maximum number of preference points) 20				

Table 1: Specific goals for the tender and points claimed are indicated per the table above.

(Note to organs of state: Where either the 80/20 preference point system is applicable, corresponding points must also be indicated as such. Delete the table that is not applicable to this tender)

Note to tenderers: The tenderer must indicate in the table the points claimed against each goal where provisions are made for preference points to be claimed.

5. **DECLARATION WITH REGARD TO COMPANY/FIRM** 5.1. Name of company/firm: Company registration number: 5.2. 5.3. TYPE OF COMPANY/ FIRM (Pty) Limited Close corporation Public Company One-person business/sole propriety Personal Liability Company Partnership/Joint Venture / Consortium Co-operative Non-Profit Company П State Owned Company Other [TICK APPLICABLE BOX] 5.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that: v) The information furnished is true and correct; vi) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form; vii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct: viii) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have disqualify the person from the tendering process; (f) recover costs, losses or damages it has incurred or suffered as a result of (g) that person's conduct; cancel the contract and claim any damages which it has suffered as a result (h) of having to make less favourable arrangements due to such cancellation: recommend that the tenderer or contractor, its shareholders and directors, or (i) only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and forward the matter for criminal prosecution, if deemed necessary. (j) SIGNATURE OF TENDERER: NAME AND SURNAME: DATE: ADDRESS:

ANNEXURE A

1. INTRODUCTION

1.1 Corporate Profile / Overview of Pikitup

Pikitup Johannesburg (SOC) Limited was established in 2001 as an independent municipal entity, wholly owned by the City of Johannesburg, to serve and provide waste management services in the Greater Johannesburg area. Pikitup vision is "to be the pioneering and environmentally focused waste management company in Africa". The City, by means of the service delivery agreement as monitored by the Infrastructure and Services Department of the City, regulates the service delivery in respect of the following:

- Financial services (annual operating and capital budgetary allocations and appropriate tariff levels), and
- Levels of service delivery in the different market segments covered by Pikitup.

1.2 Major Products and Services

Pikitup in terms of the service delivery agreement is contracted to the City of Johannesburg to provide a wide range of waste management services to its citizens. Pikitup provides two categories of services, viz. Council services and commercial services. The Council services, which the City of Johannesburg has mandated Pikitup to provide exclusively, comprise of the collection and disposal of domestic, business and putrescible waste, street cleaning, lane flushing, area cleaning, the management of litter bins, the collection of illegally dumped waste, the collection and disposal of animal carcasses found in a public place and the operation of garden sites.

The commercial services, which Pikitup provides in competition with other private waste management companies, comprise of the collection and treatment of healthcare risk waste, bulk collection services, the collection and disposal of waste, composting, recycling activities, providing services for special events and the operation of landfill sites. The table below categories PIKITUP main product/service offerings:

Table1: Council Services / Commercial Services

COUNCIL SERVICES	COMMERCIAL SERVICES
Domestic round collected refuse	Healthcare risk waste
Business round collected refuse	Bulk services
Putrescible waste	Composting
Street cleaning	Recycling activities
Lane flushing	Special events
Area cleaning	Landfill services
Litter bin management	Safe disposal

COUNCIL SERVICES	COMMERCIAL SERVICES
Illegal dumping	
Animal carcasses	
Garden sites	

1.3 Area of Operations

Pikitup executes its mandate to the city and its residents through 12 depots, 4 landfill sites, 42 garden sites and one composting site called Panorama based in Ruimsig.

Figure 1: Pikitup area of operations



2. PURPOSE OF THE RFQ

2.1 The purpose of the RFQ is to procure a service provider(s) to conduct an internal audit engagement in accordance with the standards and best practices on the following audit area:

AUDIT OF PREDETERMINED OBJECTIVES (AOPO) - QUARTER (3) THREE

2.2 Note that the quotation must reflect cost of the audit project (including disbursements).
Audit project will also be conducted in the period 15 April 2024 to 11 May 2024. The estimated hours for this project is 160 hours.

3. MONDATORY TECHNICAL REQUIREMENTS

The service provider must have an experience in providing audit of performance information in the Public Sector. The service provider should maintain a professional audit team with sufficient knowledge, skills, experience and appropriate professional certifications to meet the requirements of the Internal Audit charter. Certified proof of registration with the relevant profession body. – e.g. IRBA or IIASA or SAICA.

3.1 QUALIFICATIONS AND EXPERIENCE REQUIREMENTS

Bidders must provide evidence of company experience and the set of team qualifications and specialist skills and experience:

AUDIT MANAGER

- Qualified Chartered Accountant CA/CIA, or
- Post Graduate Qualification in Accounting/ Auditing (NQF level 8), or
- Degree or equivalent qualification in Accounting/ Auditing (NQF level 7)
- Minimum of 5 years' experience in public sector AOPO Audit
- Registration with the relevant professional body e.g. IRBA or IIASA or SAICA
- All qualifications must be SAQA accredited.

AUDITOR(S)

- Degree or equivalent qualification in Accounting/Auditing (NQF level 7)
- Minimum of 3 years working experience in audit of performance information auditing
- Registration with the Independent Regulatory Board for Auditors (IRBA) or Institute of Internal Auditors of South Africa (IIASA)
- **4.** Bidder/s must provide evidence of company experience and the set of team qualifications and specialist skills and experience. Bidder/s must attach certified copies of the original qualifications and professional body registrations with CV's of the professionals who will be assigned to the projects meeting the above requirements

5. SCOPE OF WORK.

The scope of work will include the following:

Assess compliance with relevant laws and regulations;

- Verify alignment of performance information between the City of Johannesburg's (CoJ)
 Service Delivery Budget Implementation Plan (SDBIP) and Pikitup's business plan;
- Assess the usefulness of performance information;
- Verify alignment of the reported performance information Pikitup's business plan and the quarterly reports; (consistency);
- Review the 2023/24 Quarter three (3) report to ensure that supporting evidence is valid,
 accurate and complete (reliability);
- Assess the achievement of performance targets;
- Assess the Pikitup Service delivery standards and their achievement;
- Review the adequacy and effectiveness of systems that produces reported performance information; and adherence to performance reporting timelines;
- Review the adequacy and effectiveness of risk management and controls relating to performance information;
- Review the use of technology to produce reliable performance information;

Submit both manual and electronic file of the project to Pikitup upon completion of the project; and

Timeframes for the proposed audit will be discussed with the successful service provider as part of the mandate terms.

4. PRICE AND PREFERENCE CRITERIA

Bidders will be evaluated on the 80/20 Preference Point System.

A maximum of 80 points will be allocated for price on the following basis:

80/20 formula

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

Therefore

Price Points 80

Preference Points ((Points scored by the bidder in terms of B-BBEE contribution level as per the DTI Codes of Good Practice)

20

(See Preference Points Table below))

Total points for Price and Preference

100

Important Note:

A maximum of 80 points will be allocated for price on the following basis:

In terms of the Legislative framework, the B-BBEE Act no. 53 of 2003 and the Codes of Good Practice for BBBEE 2013, implemented with effect from 1 May 2015, Service Providers with annual total revenue of R10 million or less qualify as Exempted Micro Enterprises (EMEs), or Service Providers with annual total revenue of R 50 million or less qualify as Qualifying Small Enterprises (QSEs) must submit sworn affidavit and a Certificate issued by Companies and Intellectual Property Commission (CIPC) confirming their annual turnover.

Service Providers other than Exempted Micro Enterprise (EME) and/or Qualifying Small Enterprise (QSE) must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating.

A Consolidated BBBEE scorecard must be submitted for joint ventures to claim preference points. *Failure to do so may result in points for Preference not being awarded to the bidder*

Preference Points table for 80/20 points system:

B-BBEE Status Level Contributor	Number of Points
1	20
2	18
3	16
4	12
5	8
6	6
7	4
8	2
Non-Compliant Contributor	0

The scores of each of the evaluators will be averaged, weighted and then totaled to obtain the final score for quality

5. PROJECT TEAM

The appointed service provider will be required to allocate specific members to be dedicated to these assignments. Declaration letters of availability for the team members must be attached, and in case of resignation of one of members, the service provider must inform us in writing and immediately replace such member with another team member of the same stature e.g. same expertise, skills, qualifications and experience with the environment.

6. REPORTING

The successful supplier will be expected to submit a detailed report to the Chief Audit Executive or his delegated official on a weekly basis till completion of the project on progress of the project. The service provider may be required to make presentation to relevant governance structures of Pikitup.

7. PRICING SCHEDULE

All prices must be quoted in South African Rands inclusive of Value Added Vat (VAT). The pricing schedule must include all chargeable items.

Audit assignments	No. of Hours	Amount
Audit Project		
Total Hours		
Vat at 15%		
Disbursements (if any)		
Total Amount VAT Inclusive		

8. KEY-PERSONNEL

The Bidder must supply a complete list of categories of key-personnel which he intends to utilize on the contracts. Further details must be provided in a separate page and must be attached to this BID.

Employee name	Job title	Qualification	Role

SIGNATURE OF PERSON AUT	THORISED TO SIGN THE I	BID
DATE:		

Technical Data Specification: Basic Computer training for 30 people.

TECHNICAL DATA SHEET (To be completed by the Bidder. Only bidders who have complied with all the technical data sheet items (1to7) will be considered.

Item	Specification Data	Yes	No
1.	 using a mouse and keyboard: These are the most basic input devices that you will use to interact with your computer. You can learn how to use them by practicing typing and clicking on different buttons and icons. Moving the cursor on-screen with the mouse or touchpad. 		

	 Clicking, right-clicking, and double-clicking the mouse. Using basic keyboard functions such as backspace, enter/return, space bar, delete, tab, shift, and caps lock. Basic typing skills. Navigating the desktop: The desktop is the main screen that you see when you start your computer. You can learn how to payigate it by
	computer. You can learn how to navigate it by organizing files and folders, creating shortcuts, and customizing the background.
	Basic troubleshooting: Sometimes things go wrong with your computer, and you need to know how to fix them. You can learn how to troubleshoot basic problems like slow performance, error messages, and freezing by reading online forums or asking for help from a friend.
	 Basic typing skills. Computer Social Skills and "Netiquette" Communicating by computer is a little different. First, there are several modes of communication: email, instant messaging, and social media. Second, there are ways of conveying emotion in a text-based medium. Understanding how to connect with people is important. Email is more like a letter; you might get an immediate response back, but you might not. Not everyone checks their email all the time. Instant messaging is more like text messaging; you will usually get an instantaneous response, but not if they're away.
2.	Supplier should provide venue within Johannesburg CBD or Braamfontein Computer lab if no computer Lab, venue should have laptops /computers.
3.	Supplier should provide breakfast and lunch for all the days of training
4.	Employees should be assessed and be issued competence certificate if found compete ,if not compete attendance certificate can be issue .

5.	Accreditation certificate with the relevant SETA	
6.	Facilitator should be South African due to Language	
	barrier	
7.	Training for 3 days to cover training and assessments	

Total Amount Vat Inclusive

R
NAME OF PERSON WITH SIGNING POWER:
NAME OF COMPANY:
SIGNATURE:

DATE: