



Media Statement

To: Community Media

Date: 13 February 2023

Pikitup distributes over 700 bins in Tshepisong

Pikitup, the waste management entity of the City of Johannesburg, is distributing over 700 waste bins in a phased approach in Tshepisong, west of Johannesburg.

The estimated value of all the 240 litre bins that will be distributed is over R340 000. Over 80 bins have already been distributed in Tshepisong phase seven. The bin distribution project is expected to be completed by the end of the month.

The project forms part of Pikitup's waste minimisation programme. It is envisaged that the allocation of the bins will contribute immensely to reducing illegal dumping in the area.

A resident, Puleng Liome, who was a recipient of the bin, expressed her delight. "My house is at the corner and the empty space outside my yard is used as an illegal dumping spot. I hope that now that most of the residents have waste bins the littering and the illegal dumping will be a thing of the past."

The bins were distributed from Christ Family Church in Tshepisong last week.

Another resident, Dumazile Tshabalala said: "This is the first time in 16 years that I receive a waste bin. I am so happy. I going to chain the bin so that thieves do not steal it.

"I am also going to use the bin for the purpose that it has been given to me for which is to dispose waste inside it. I will not use the bin as a wardrobe or use it as a wheel barrow when buying alcohol," she said.

Pikitup would like to remind residents of the City of Johannesburg about the process to follow when requesting a bin. Below are the steps to follow:

1. What to do if your bin has been stolen

Report your bin as stolen at a police station nearest to your home, obtain a case number and have your municipal account ready before calling the City's Call Centre to make an application for a bin replacement. This process applies to domestic and business customers

2. What to do if your bin is damaged

Report the damaged bin through the City's Call Centre number and also be in possession of your account number when applying for your bin to be replaced

3. What to do when requesting for an additional bin

Call the City's Call Centre number and remember to have your account available and a reference number will be issued to you which will be used to issue an additional bin. However, in such incidences residents will be required to pay for the cost of the additional bin or bins.

The reference number will then be referred to a Pikitup official who will attend to a customer's request. Customers' should always sign the bin delivery document as proof that they have received the bin.

Residents and business should also note that no bin request will be processed without a reference number. In terms of Pikitup's bin management policy, a damaged bin will be replaced at no cost to the customer but lost or stolen bins will only be replaced for free once in eight years.

In relation to sectional title properties, Pikitup will provide bins equal to the lower number of units in the complex or bins equal to the space available to store bins in such properties. Residents living in such properties should note that only the property owner or the managing agent may apply for a bin on their behalf.

In the event, tenants would like to make applications for bins, their applications will only be entertained once they have a letter of authority from the owner or the managing agent of the property.

Pikitup appeals to residents to immediately place their bins inside their properties after the bins have been emptied to prevent criminal elements from stealing their bins.

The City of Johannesburg Call Centre number: 011 375 5555 or 086 0562874 and press option 4 for Pikitup or Pikitup Call Centre: 087 357 1068.

For more information, contact Pikitup spokesperson Muzi Mkhwanazi on 087 357 1116 or 071 312 7757.