

04-02-2013: Pikitup to conduct asset verification to improve service delivery

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aste is everyone's problem. It impacts on the daily experience all people have of the city. It is a

reality in places of work, and places of rest and relaxation.

In a bid to accelerate service delivery in collecting waste within the City of Johannesburg, Pikitup is taking stock of its assets across domestic and commercial properties. In order to effectively manage this task, Pikitup is maintaining strict control over all its assets across the City to ensure the optimal levels of service delivery.

Pikitup collects 1, 8 million tons of garbage each year, with approximately 244 200 tons reflected in the form of illegal dumping, and 1 779 tons collected as litter from the streets. Over 6, 500 tons are disposed in landfills on daily basis.

In order to minimise this backlog, Pikitup's anticipated asset verification process will be carried out on a depot-by-depot basis as from 4 February 2013 and is estimated to be completed by the end of April 2013.

The verification process will target all commercial and domestic customers using 85, 120 and 240 litre bins. It will include door-to-door visits as well as questionnaires for customers to complete. All questionnaire responses can be e-mailed to bins@pikitup.co.za, faxed to 086 501 0438 or handed in at any of the City's customer walk-in centres.

The process will be carried out by Pikitup staff - all easily and clearly identifiable through official Pikitup uniforms and identification. Residents and business owners will be expected to ensure that questionnaires are completed by authorised persons at their homes and/ or businesses. The purpose of the questionnaires is to ensure that our database is updated with relevant information in order to provide effective communication to residents and businesses going forward.

"The bins are the property of Pikitup," said Amanda Nair, Pikitup's Managing Director. "It is therefore of critical importance that we verify these assets on a continuous basis in order to ensure optimal service delivery," said Nair.

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Editors notes:**The cost of waste in brief:**

The damage caused by waste we generate is significant, and often unseen. The average amount of waste generated in Johannesburg is approximately 1, 2 kg per person per day (DGE 2010). To put this statistic in context, the global per capita footprint dynamics reflect that the typical daily average is an amount of 2 kg/pp/day, which is three to four times that of many European cities.

People who live in informal settlements generate approximately 0, 16 kg/pp/day, while 2 kg/pp/day are not unusual in affluent areas. Consequently, landfill management costs are escalating more, as a result of affluence and wealth. One of the obvious forms through which waste-related costs are represented is in the city's landfills themselves – and the loss of geographic space within the city, through landfill presence.

Read more: http://www.joburg.org.za/index.php?option=com_content&view=article&id=8481:04-02-2013-pikitup-to-conduct-asset-verification-to-improve-service-delivery&catid=217:press-releases-2013&Itemid=114#ixzz3pJ65GeKt